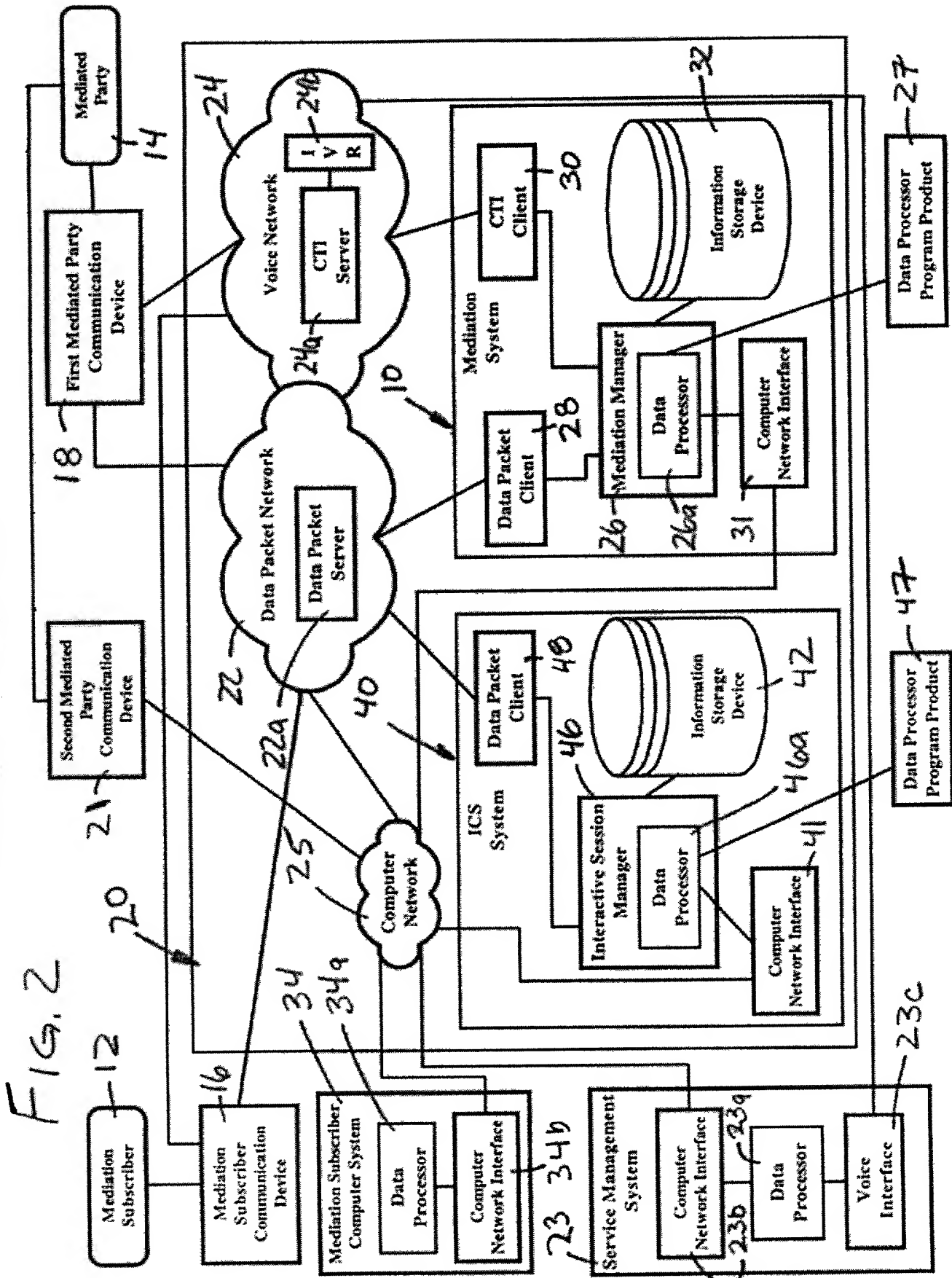


FIGURE 1



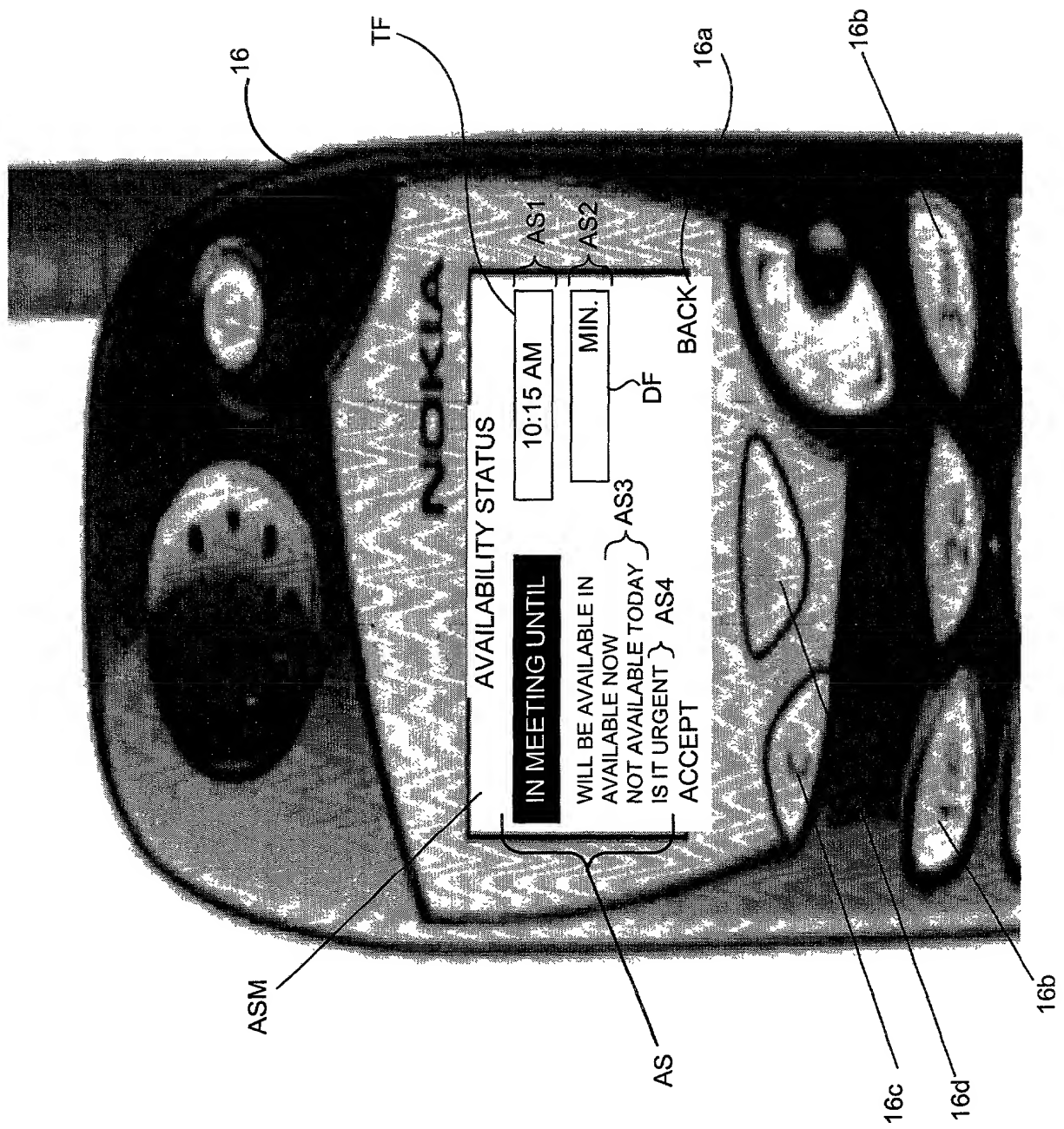


FIGURE 3

34

102

TEAM
TRUST GROUP
GENERAL
UNKNOWN CALLER

DEFAULT ACTION

☐ FORWARD TO REMOTE VOICE MAIL
☒ FORWARD TO ADMIN. ASSISTANT
☐ FORWARD TO DEVICE MESSAGE CENTER
☒ RING IF...
☐ ALWAYS RING

D1

D2

GREETING

☐ STANDARD GREETING

SET-UP

☒ CUSTOM GREETING

SET-UP

GROUP INDIVIDUALS

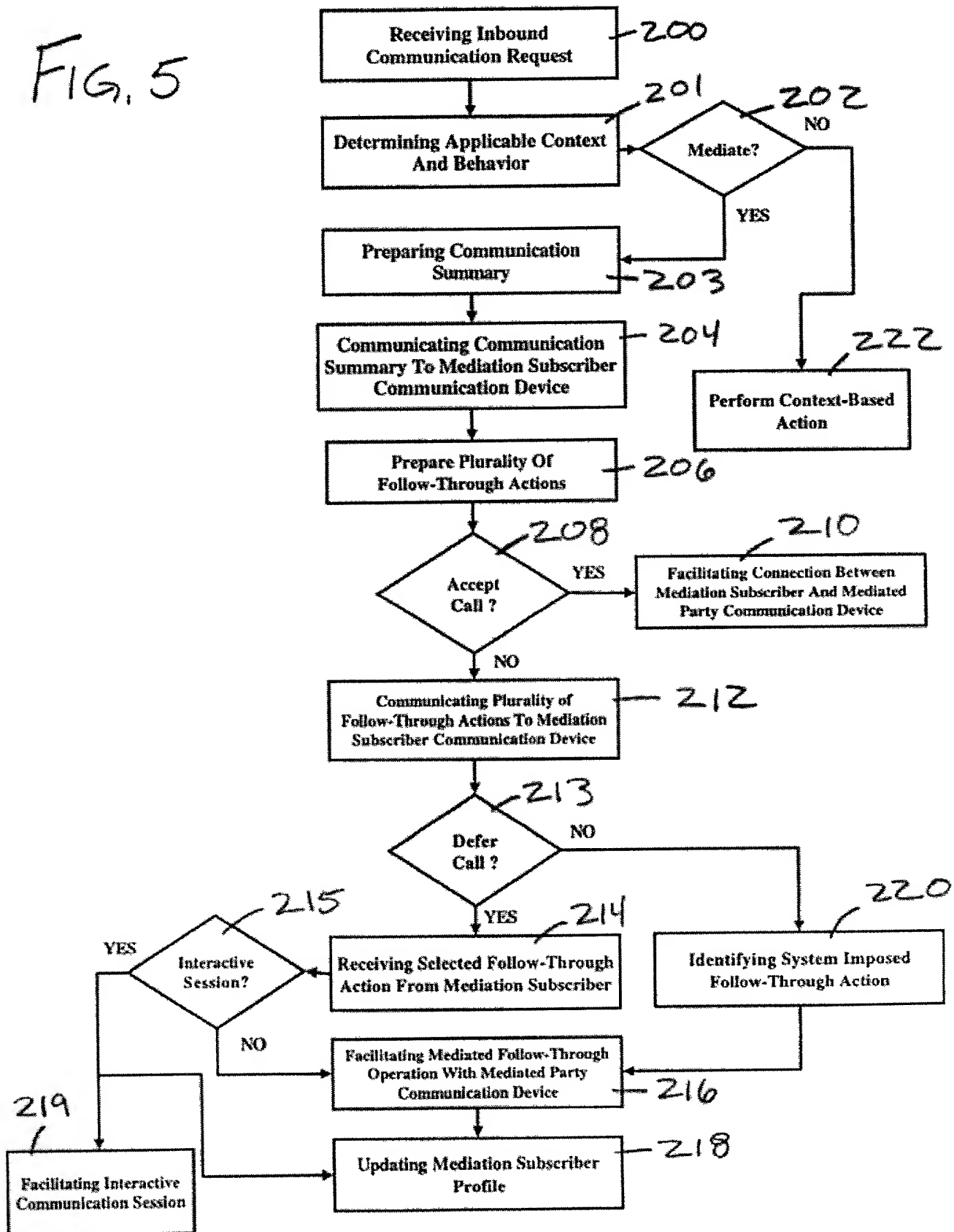
NAME	NUMBER
JOE JOHNSON	987-654-DDDD
SUSAN SMITH	123-456-FFFF
TIM TAYLOR	567-345-ZZZZ

CO- MEDIATORS

NAME	NUMBER
JOE JOHNSON	987-654-DDDD

FIGURE 4

FIG. 5



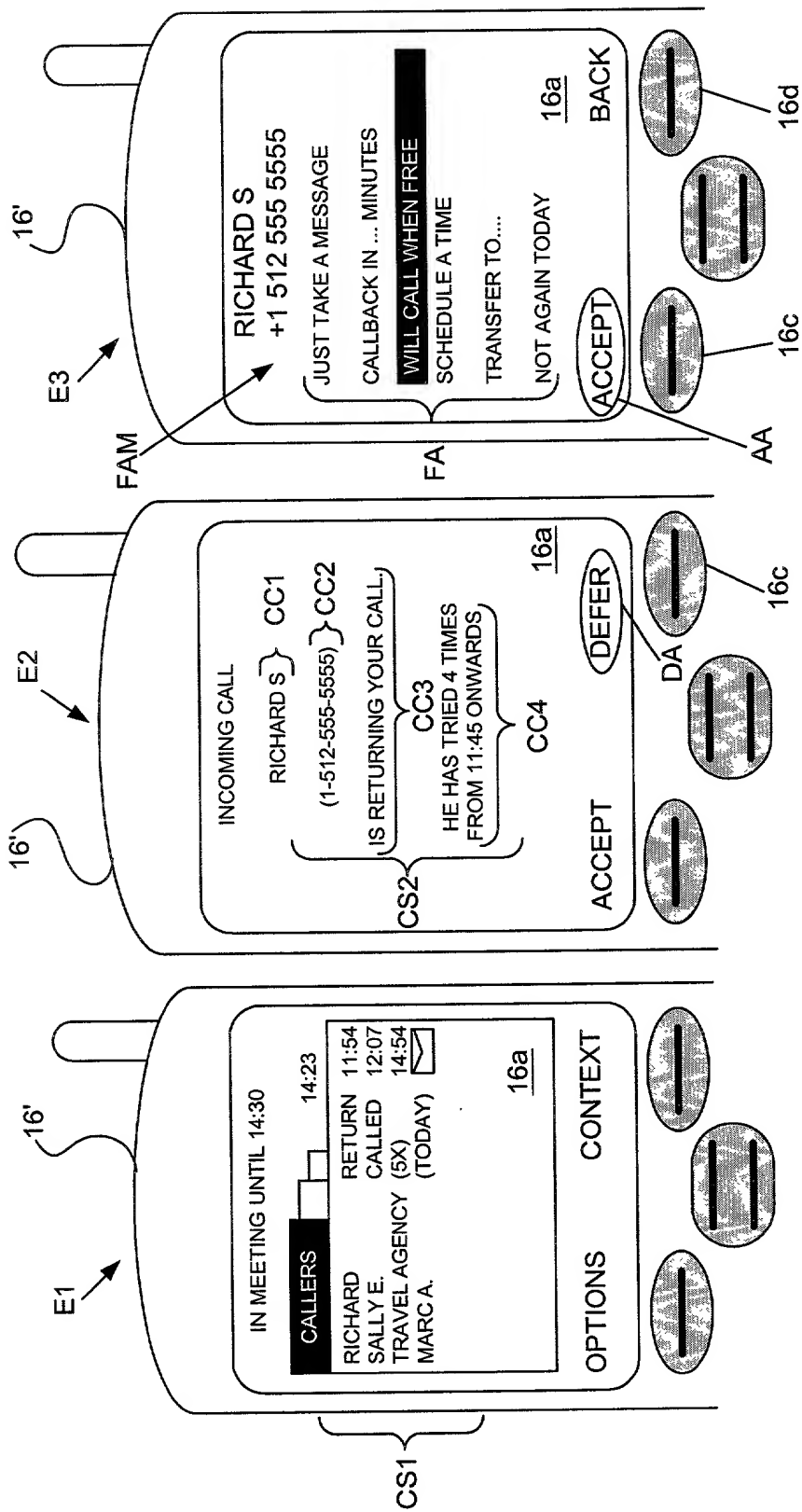


FIGURE 6

FIG. 7 is a block diagram of a system 32, which includes a database 35. The database 35 includes a communication history 35a, an availability history 35b, a mediation activity 35d, a policies 35e, an action history 35c, and a service provider preference 35f. The communication history 35a is connected to the policies 35e and the action history 35c. The availability history 35b is connected to the action history 35c and the mediation activity 35d. The service provider preference 35f is connected to the action history 35c.

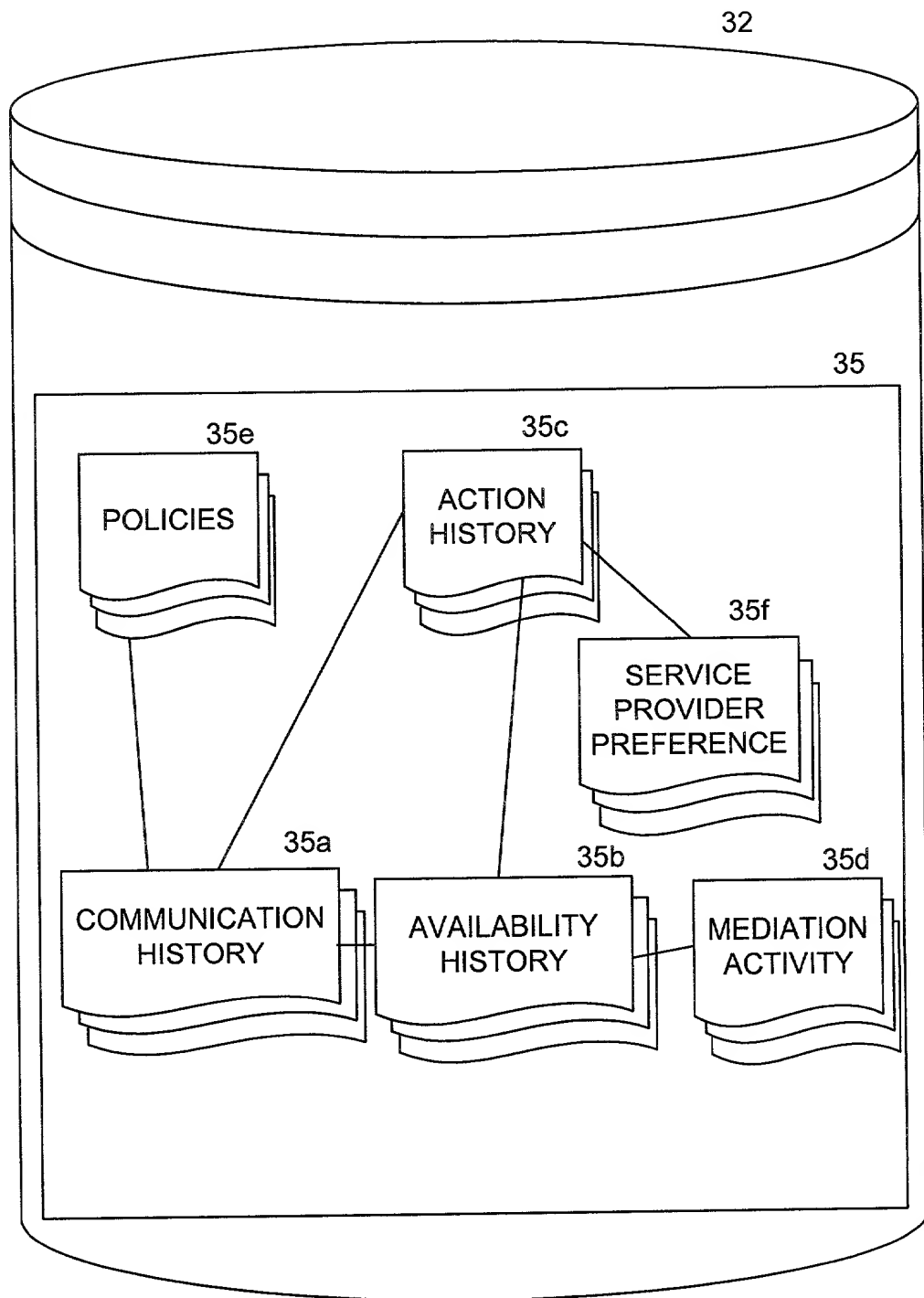


FIGURE 7

UPDATING MEDIATION SUBSCRIBER
PROFILE

ARCHIVING INBOUND
COMMUNICATION INFORMATION
220a

ARCHIVING AVAILABILITY
ASSOCIATED WITH INBOUND
COMMUNICATION
220b

ARCHIVING FOLLOW-THROUGH
ACTION ASSOCIATED WITH INBOUND
COMMUNICATION
220c

220

FIGURE 8

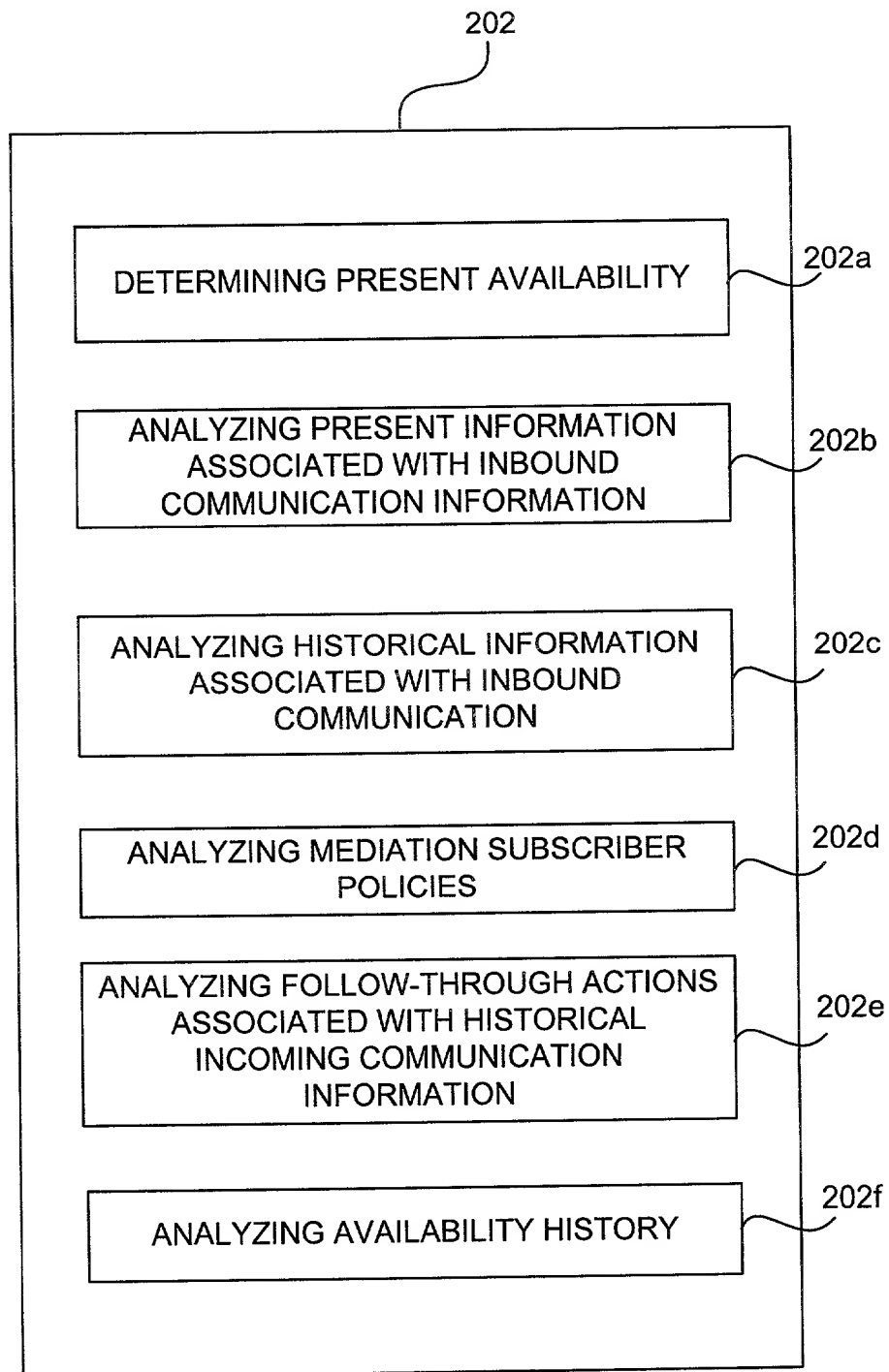


FIGURE 9

FIGURE 10

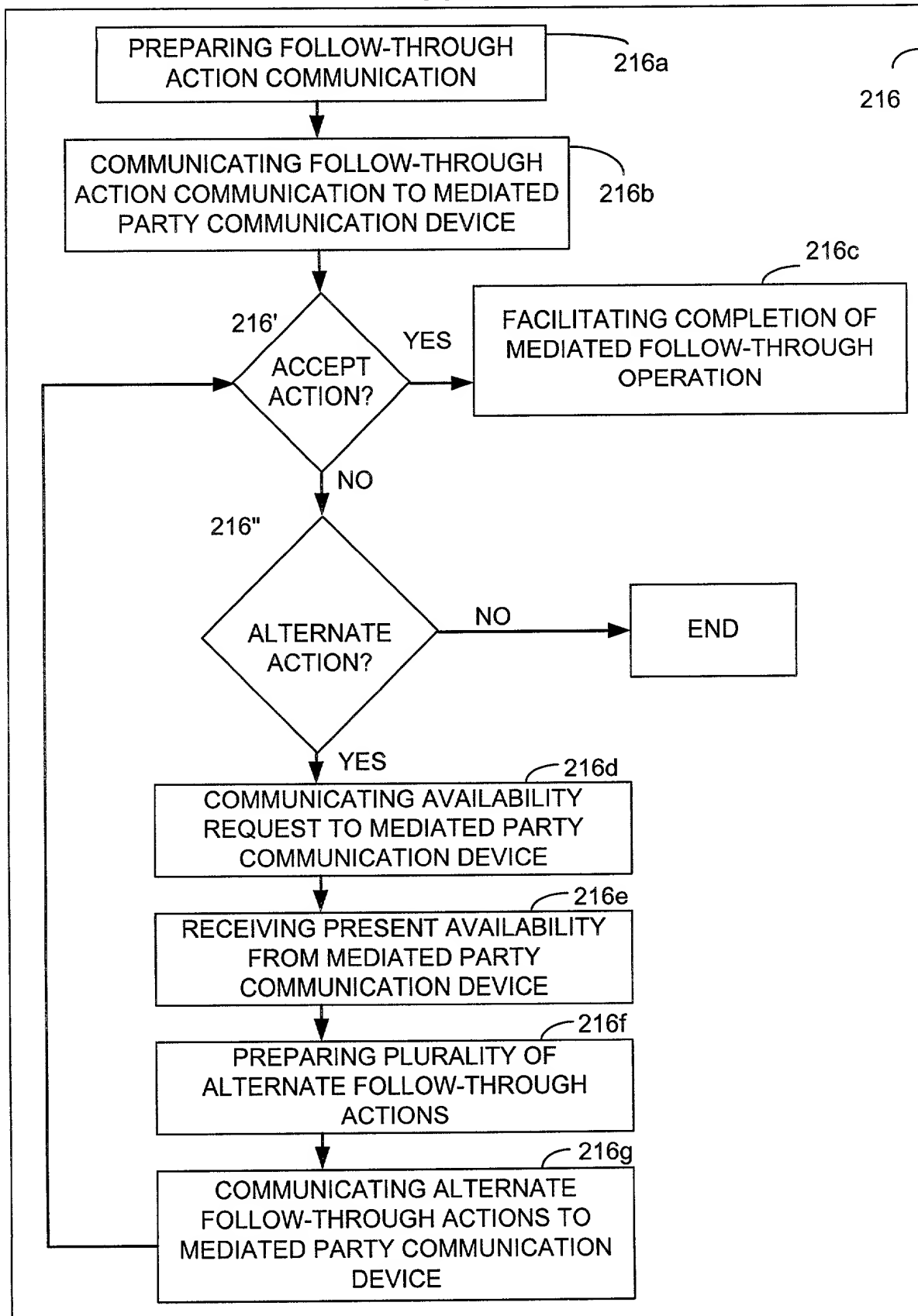


FIG. 11

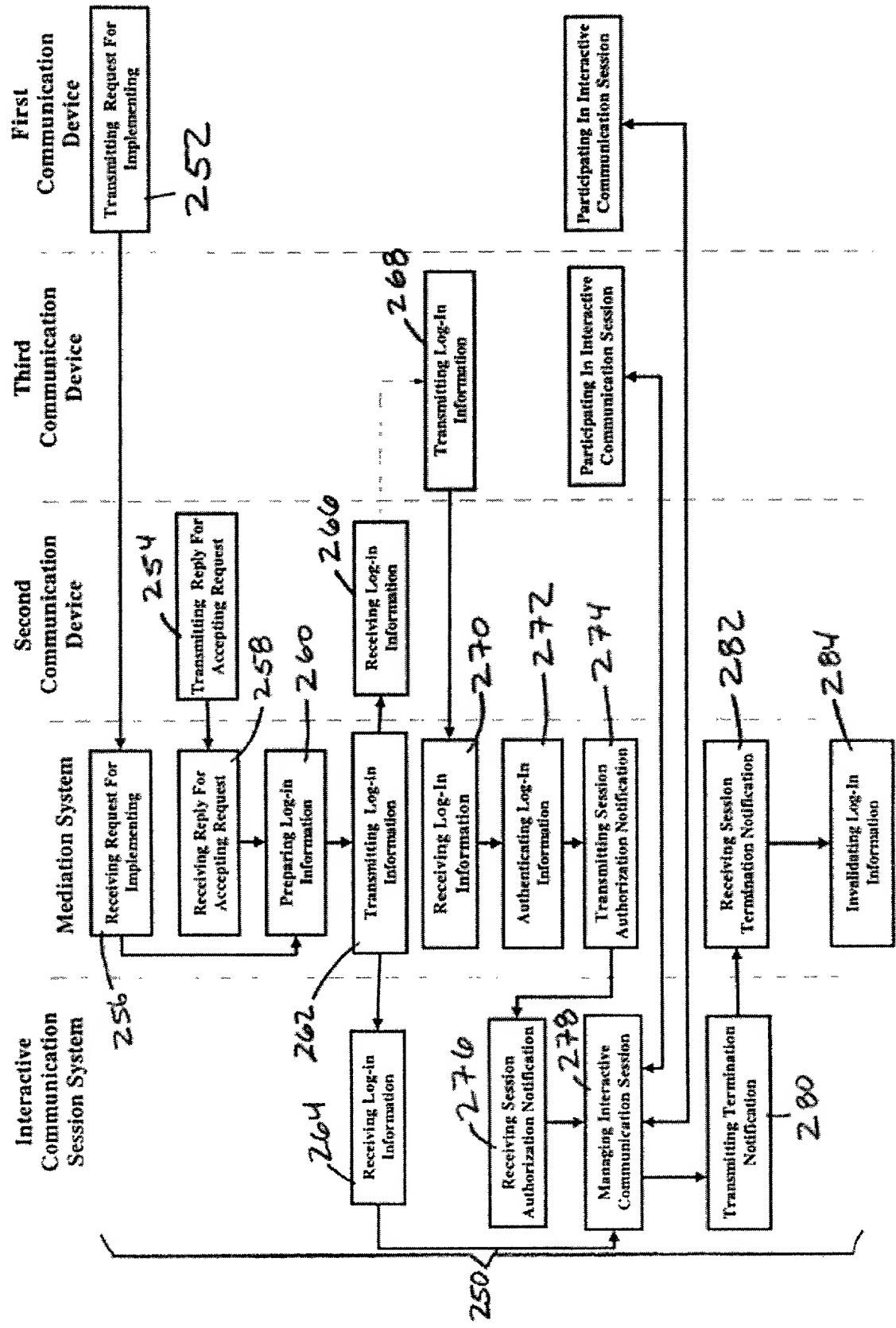


FIG. 12

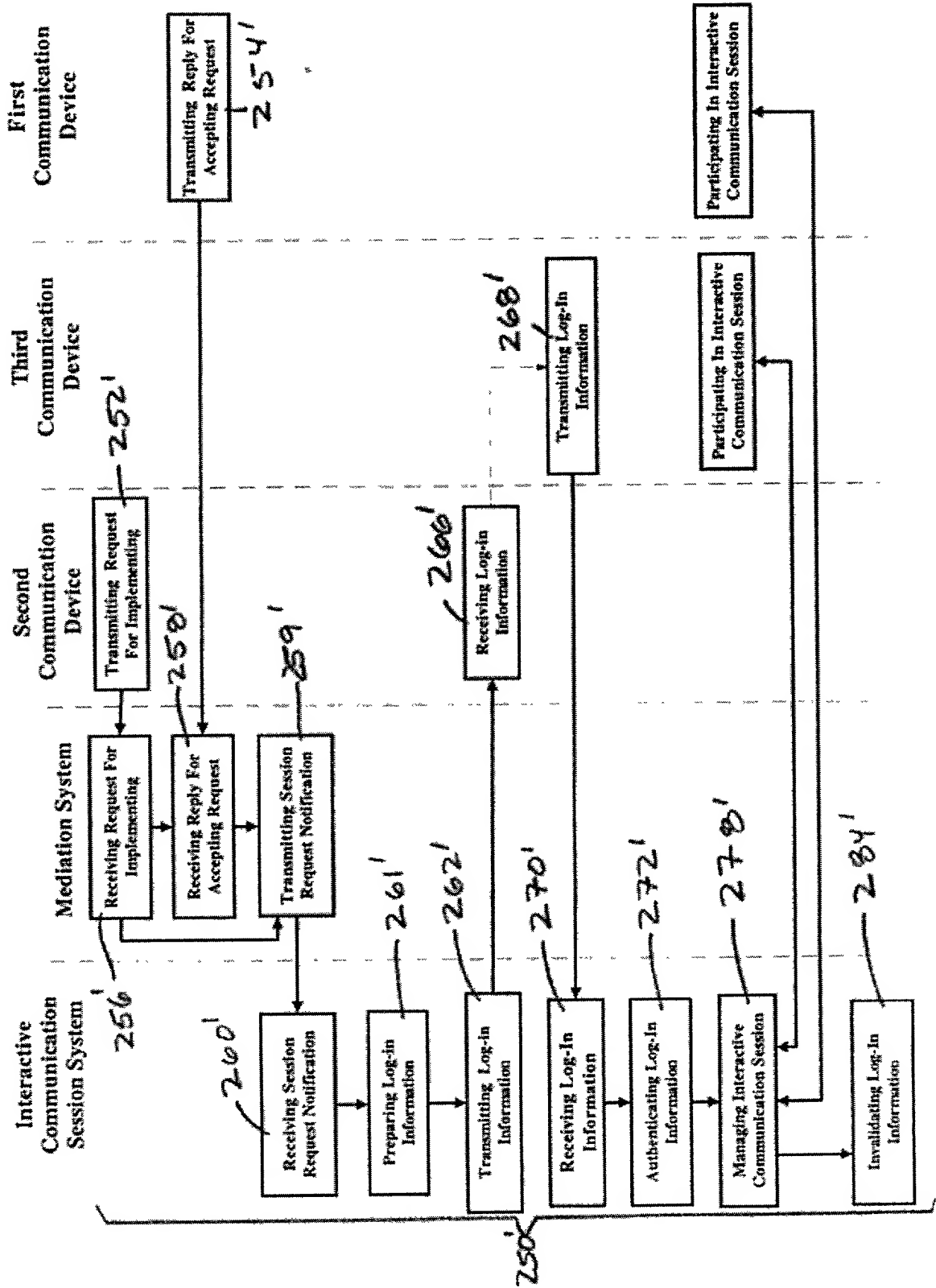


FIG. 13

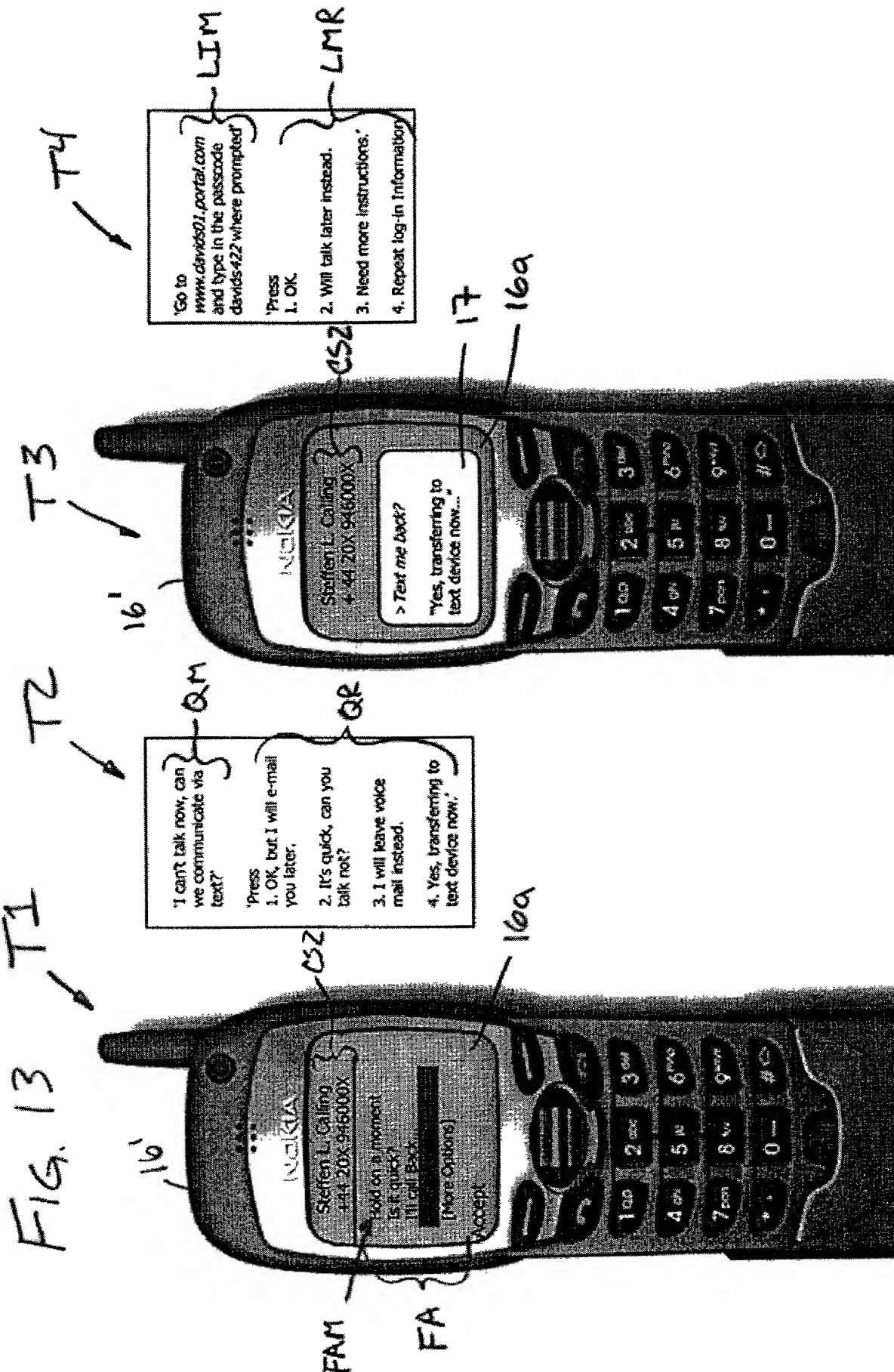


FIG. 14

T5

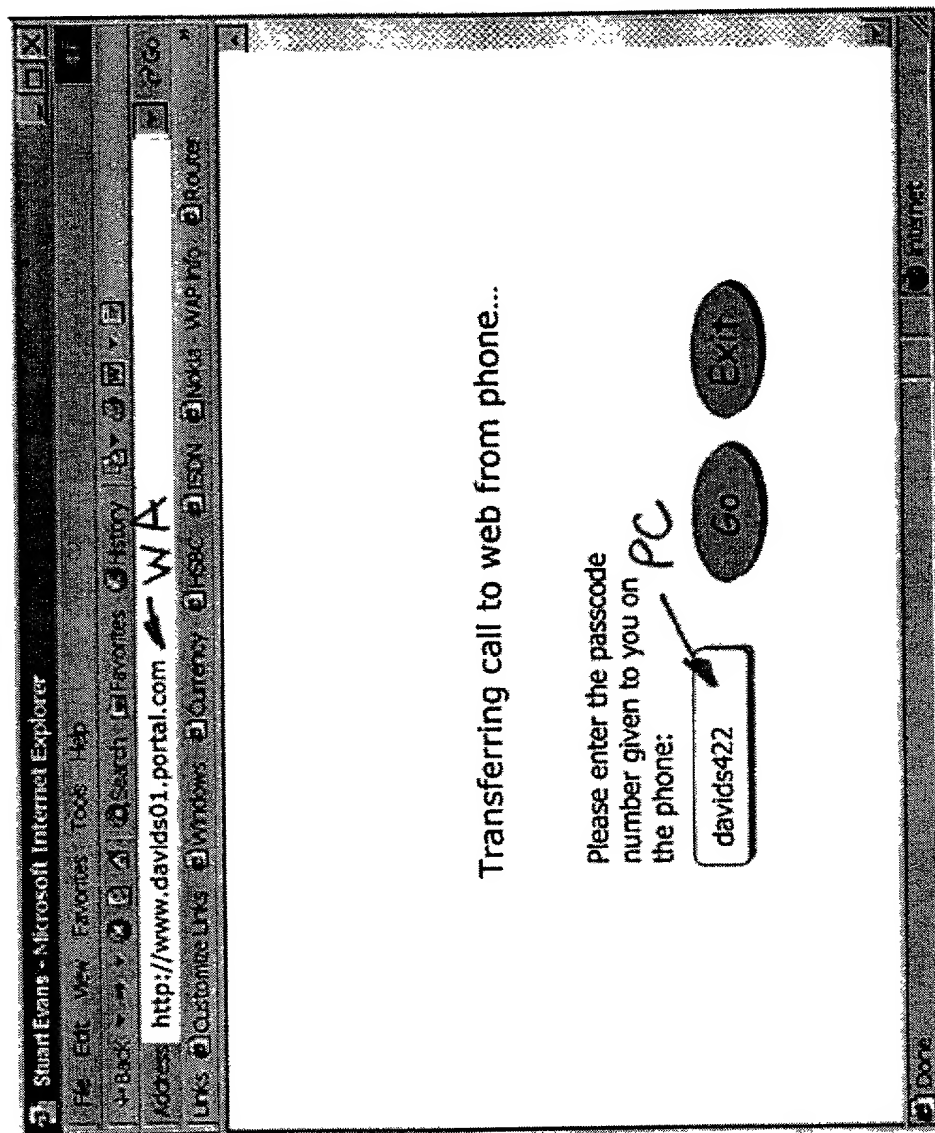


FIG. 15A

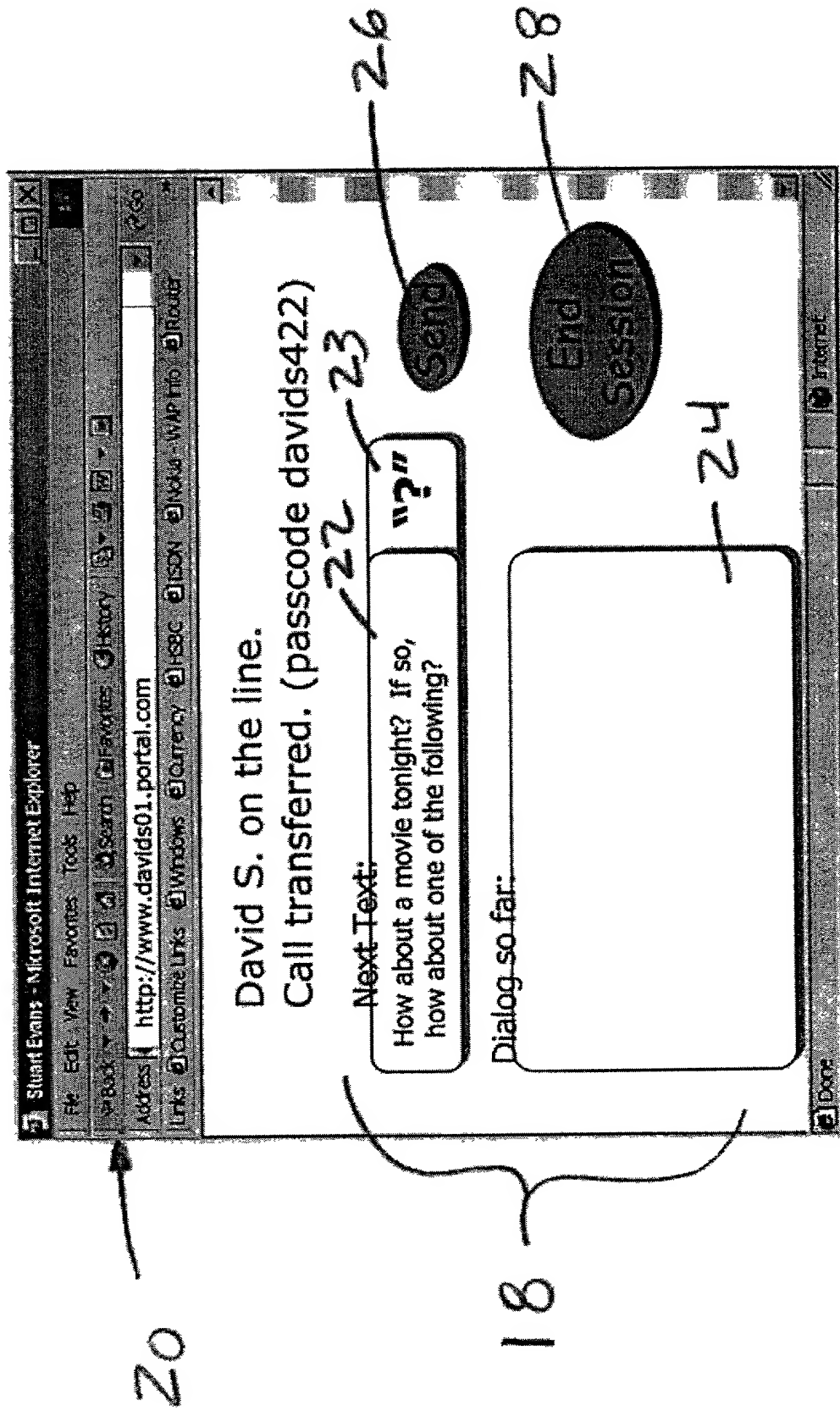


FIG. 15B

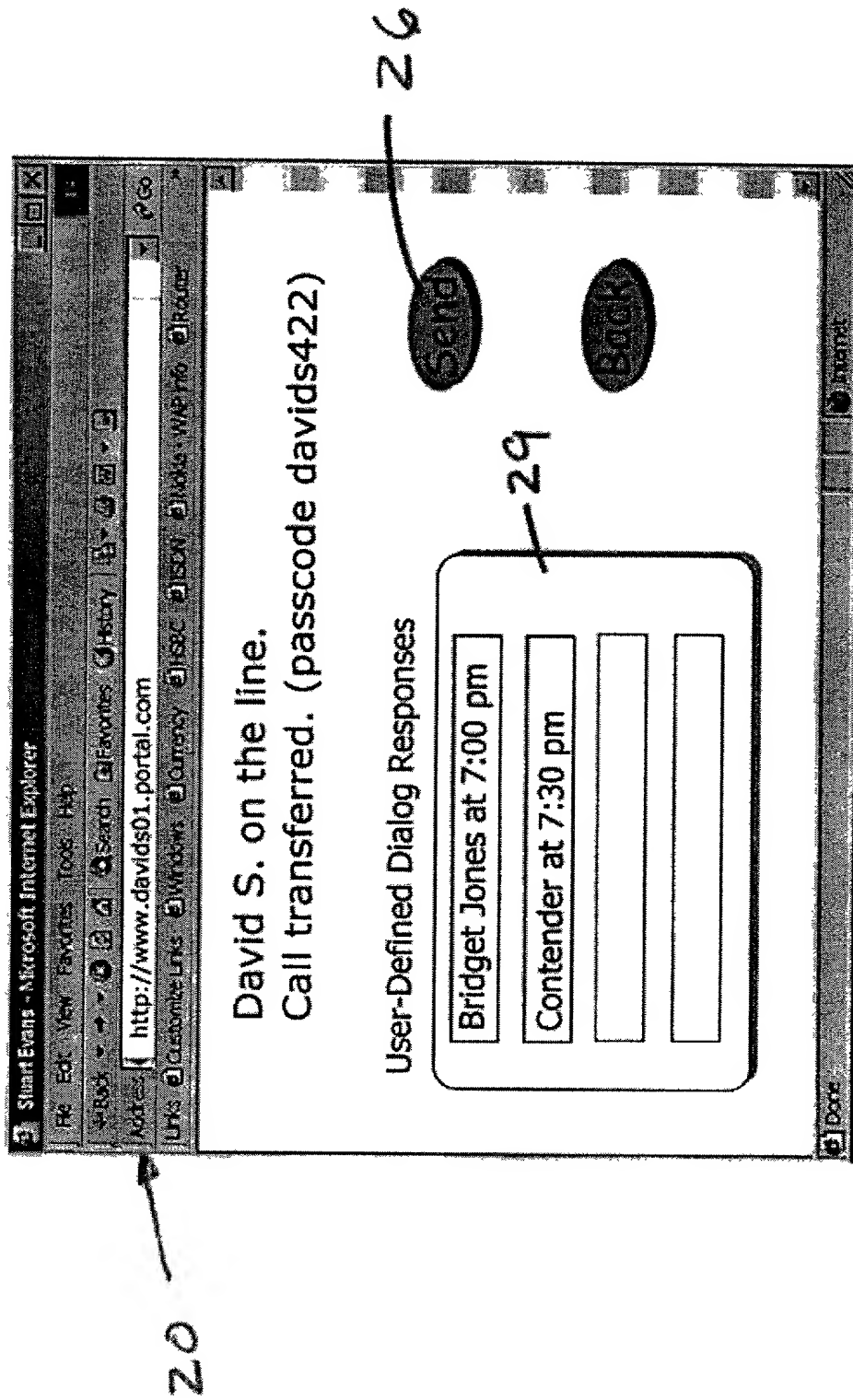


FIG. 16

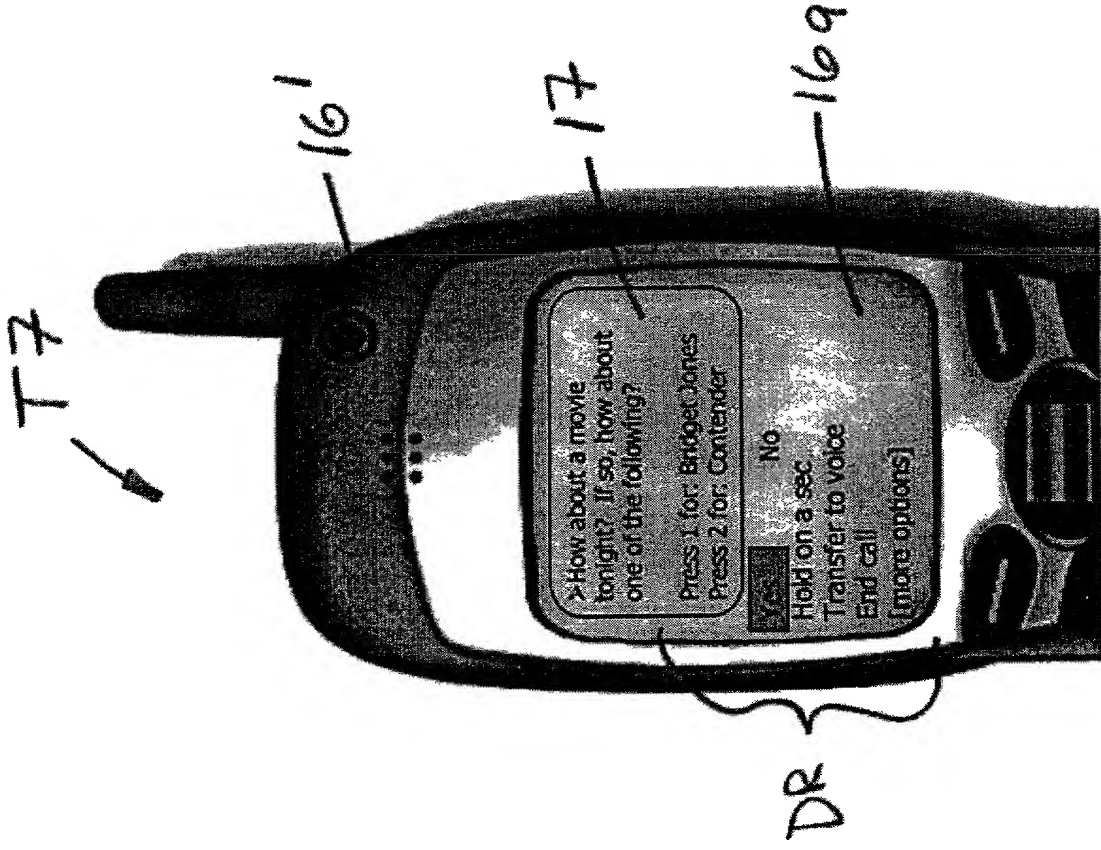


FIG. 17 T8

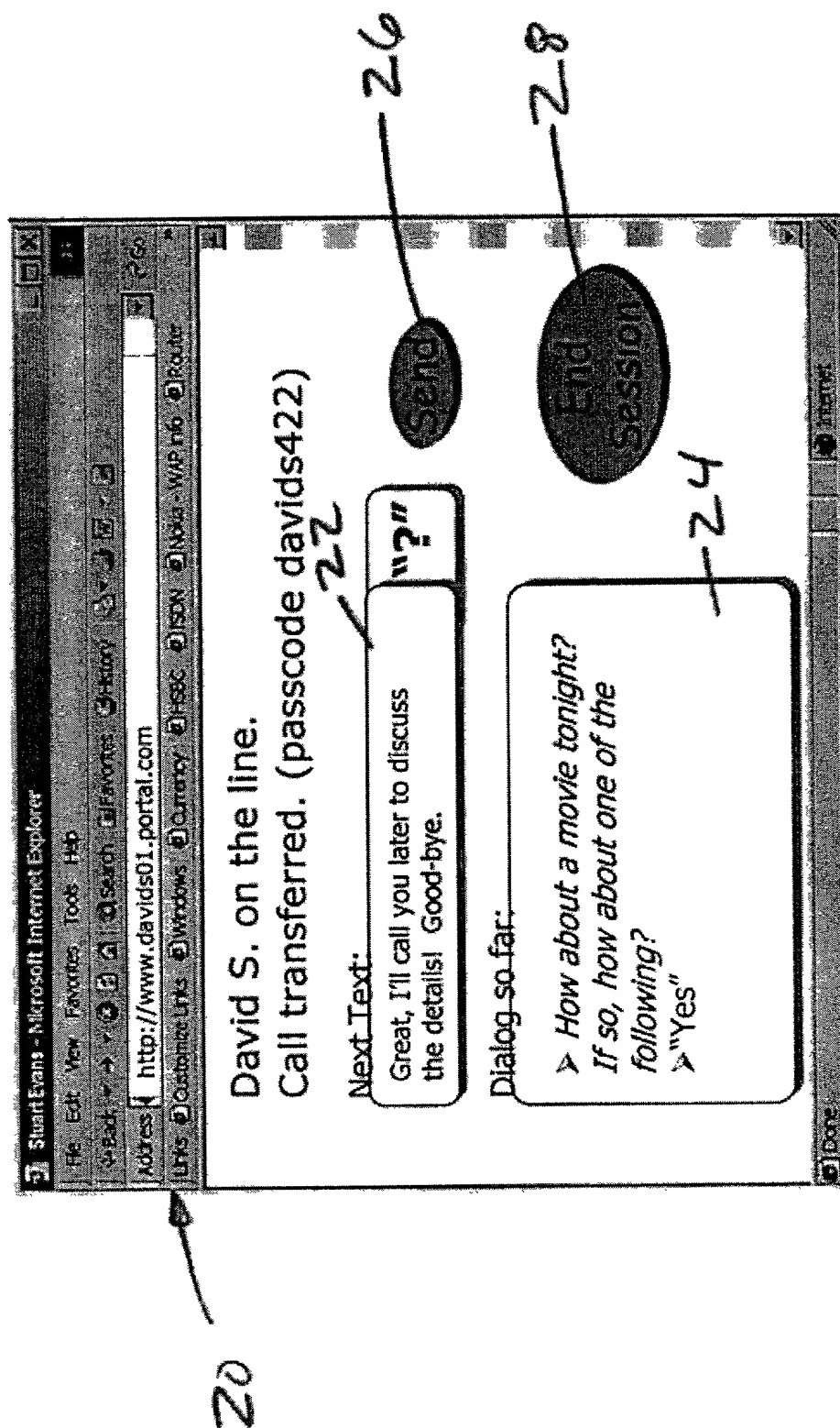
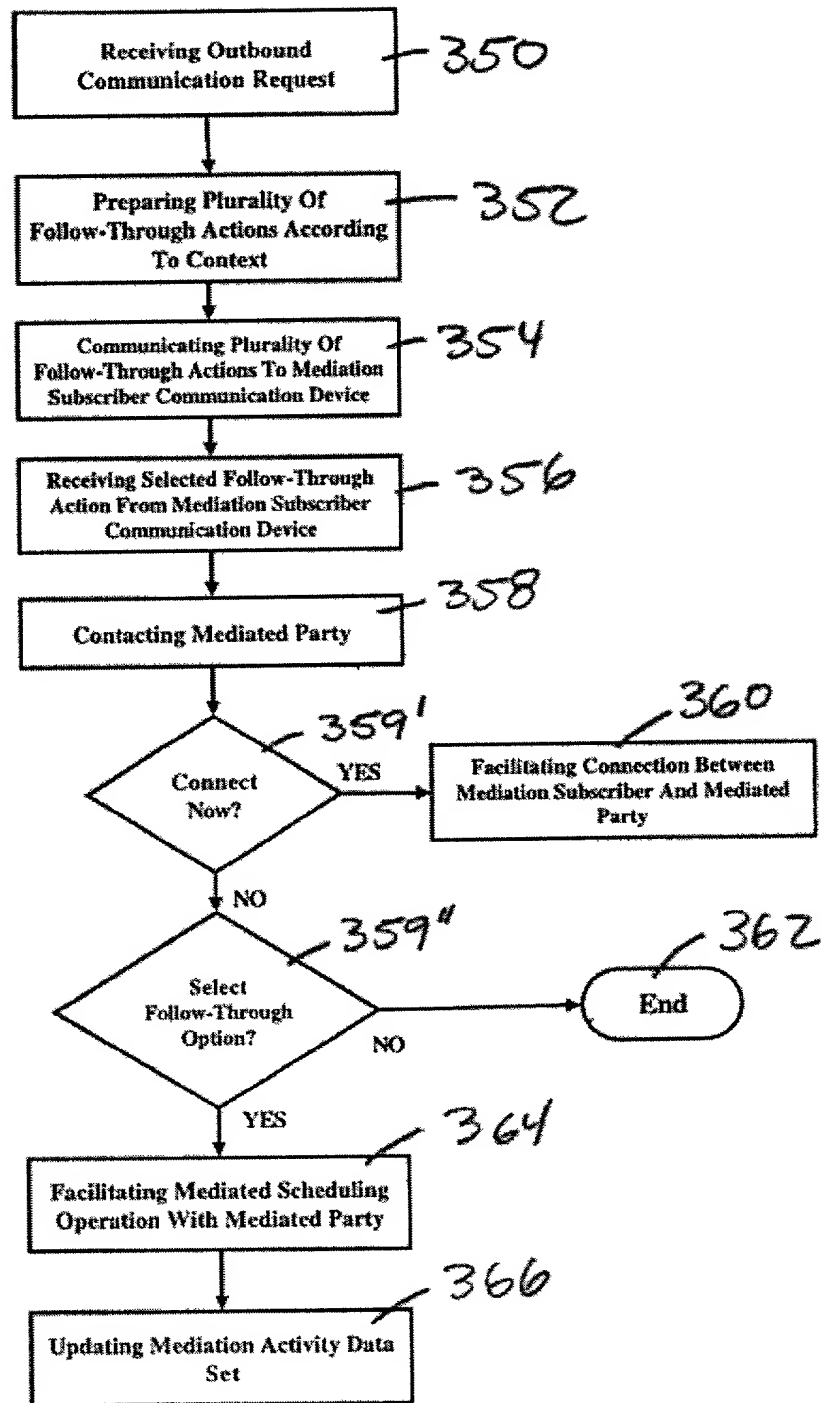


FIG. 18



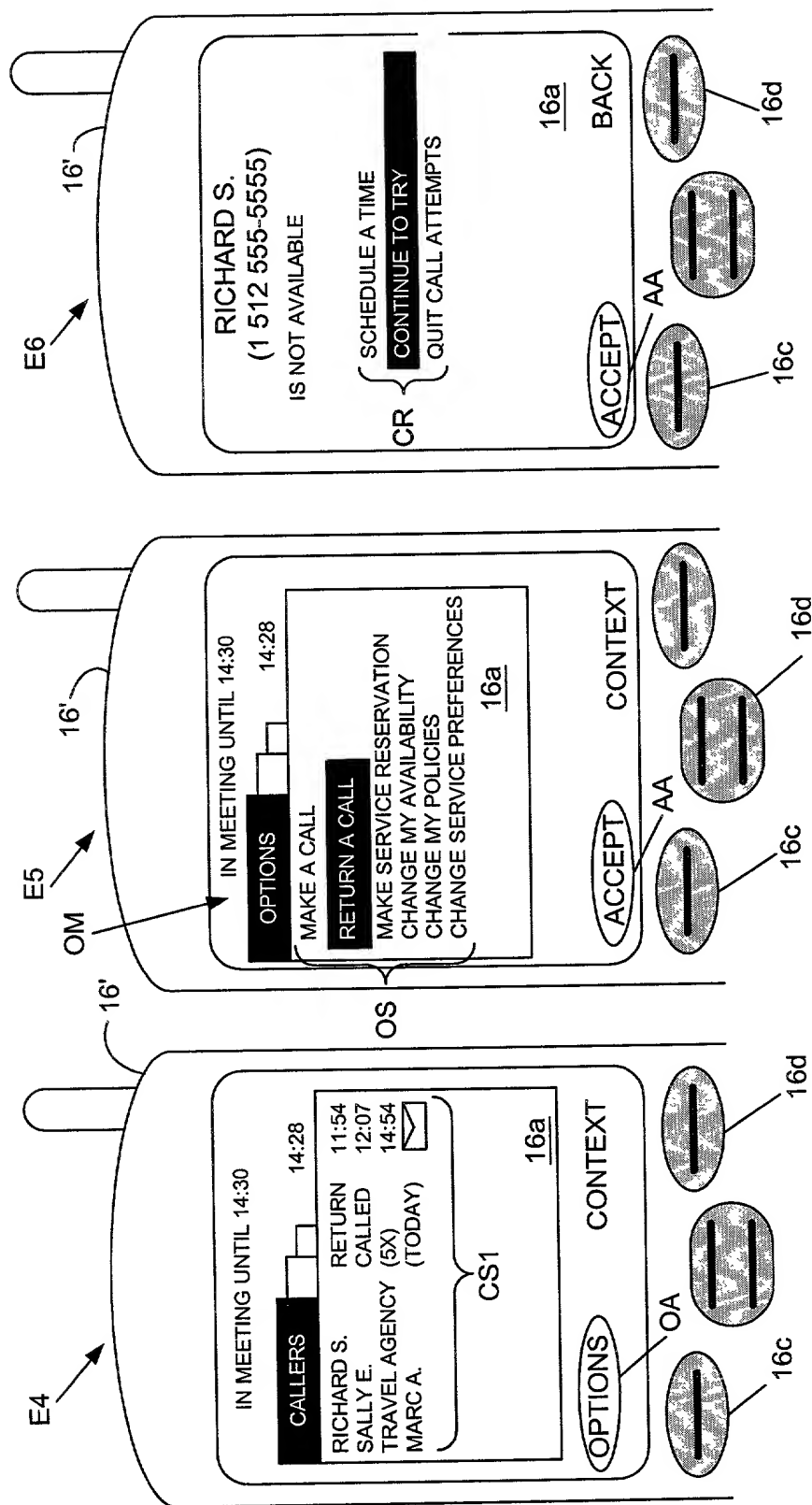


FIGURE 19

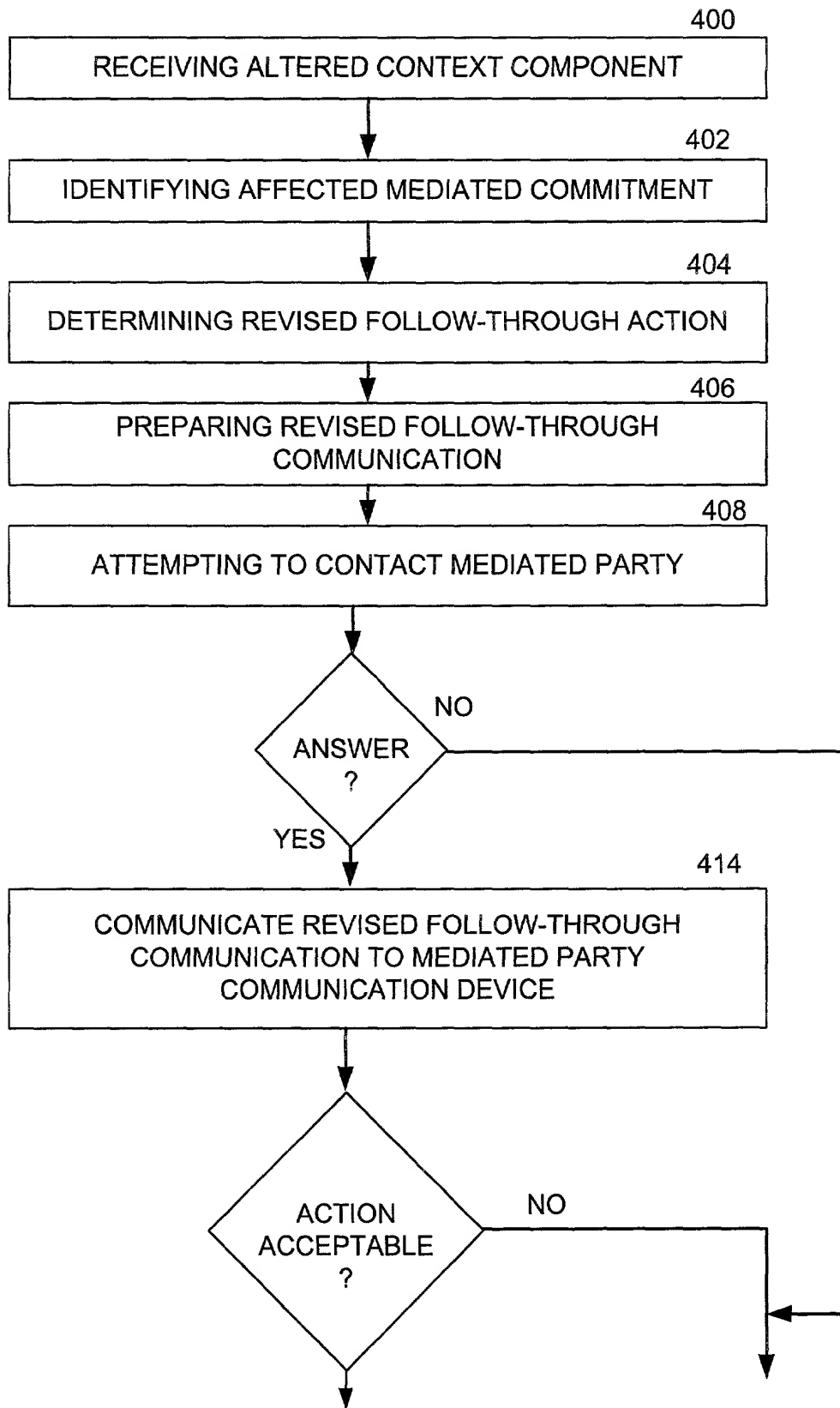


FIGURE 20A

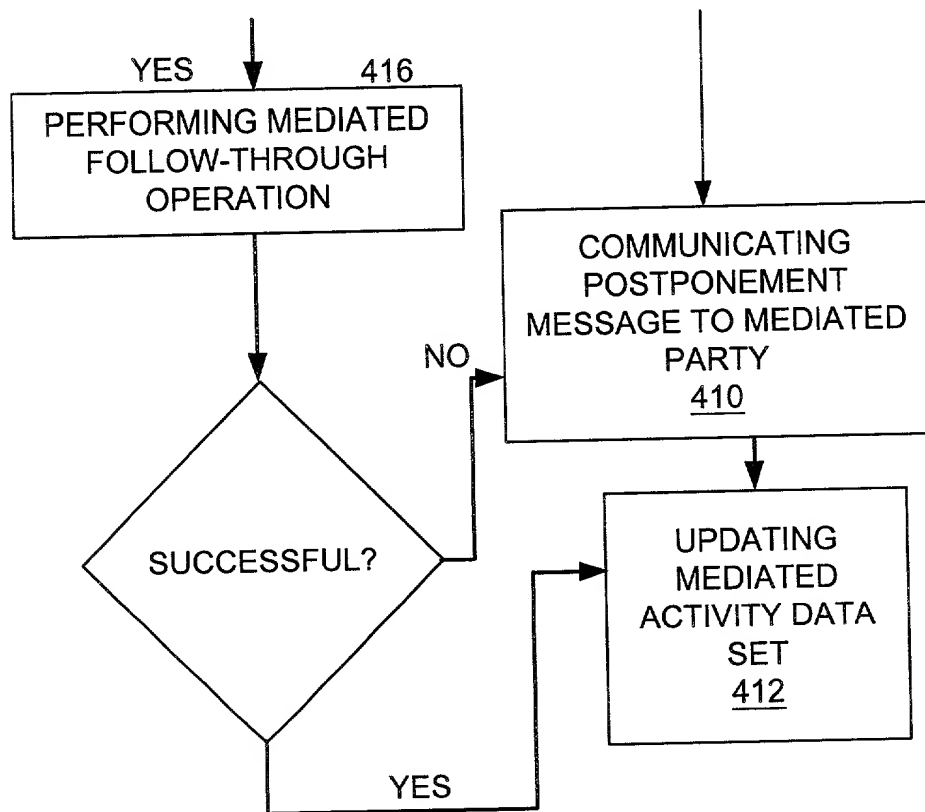


FIGURE 20B

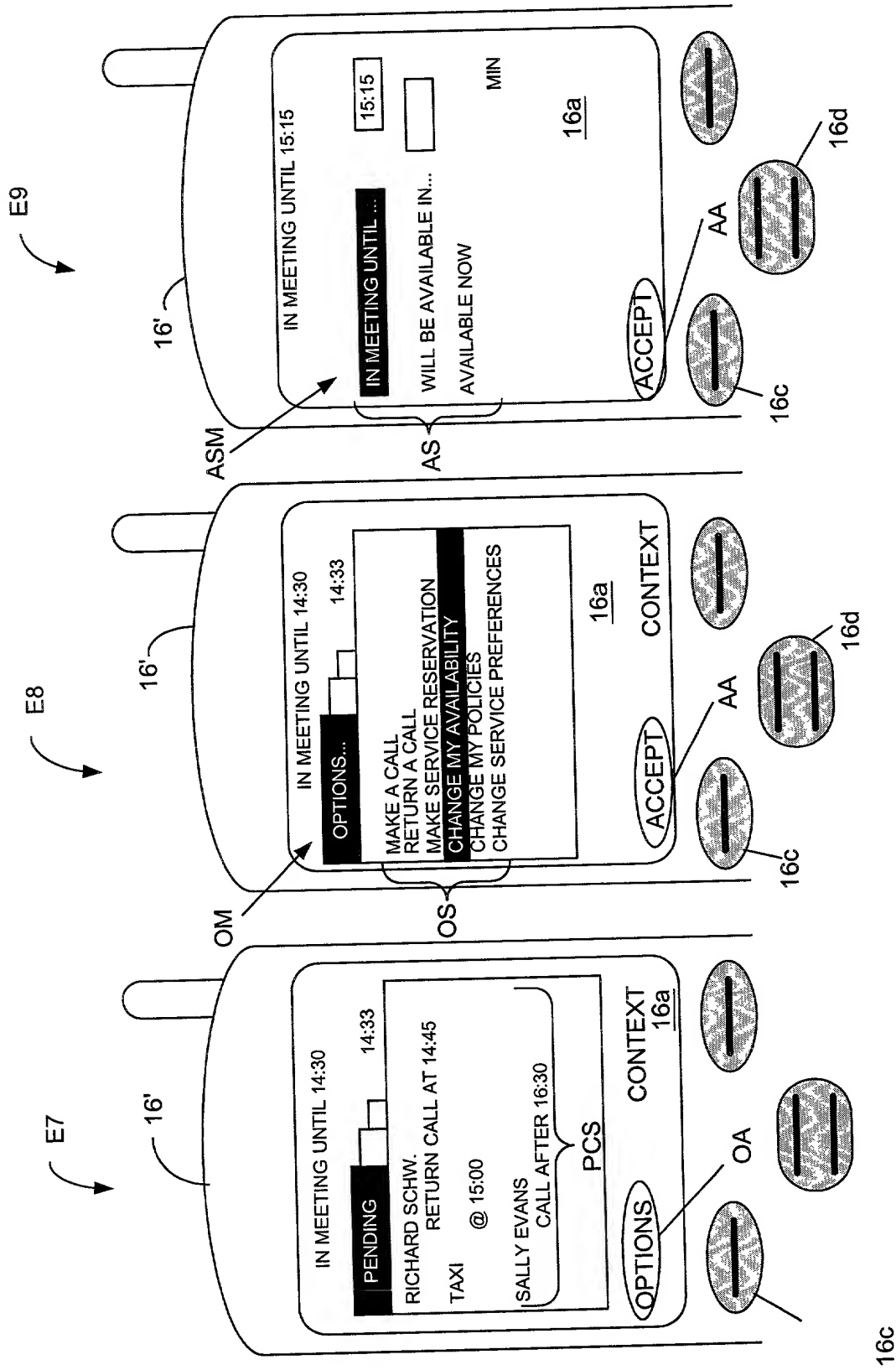


FIGURE 21

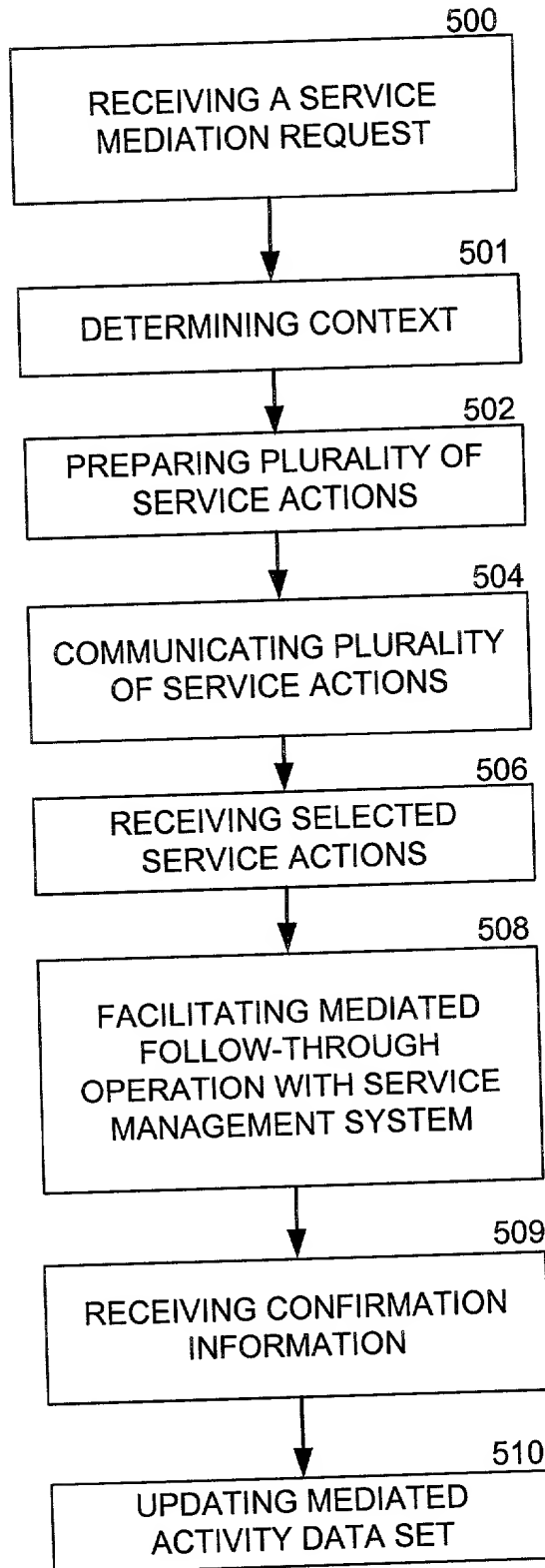


FIGURE 22

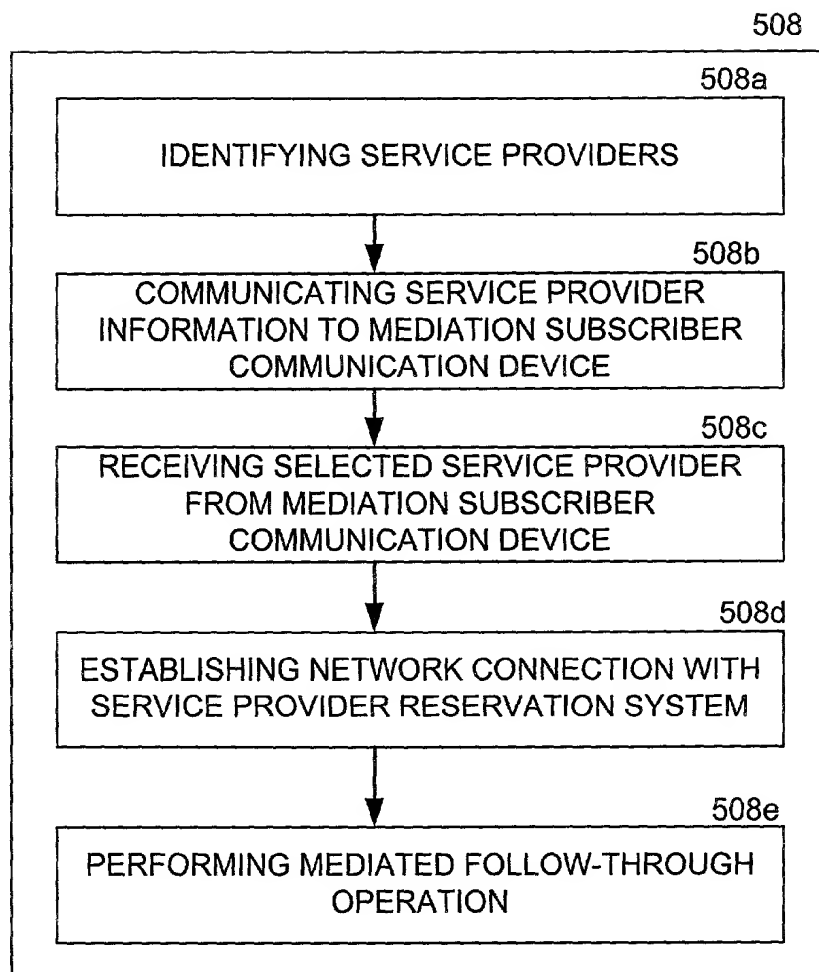


FIGURE 23

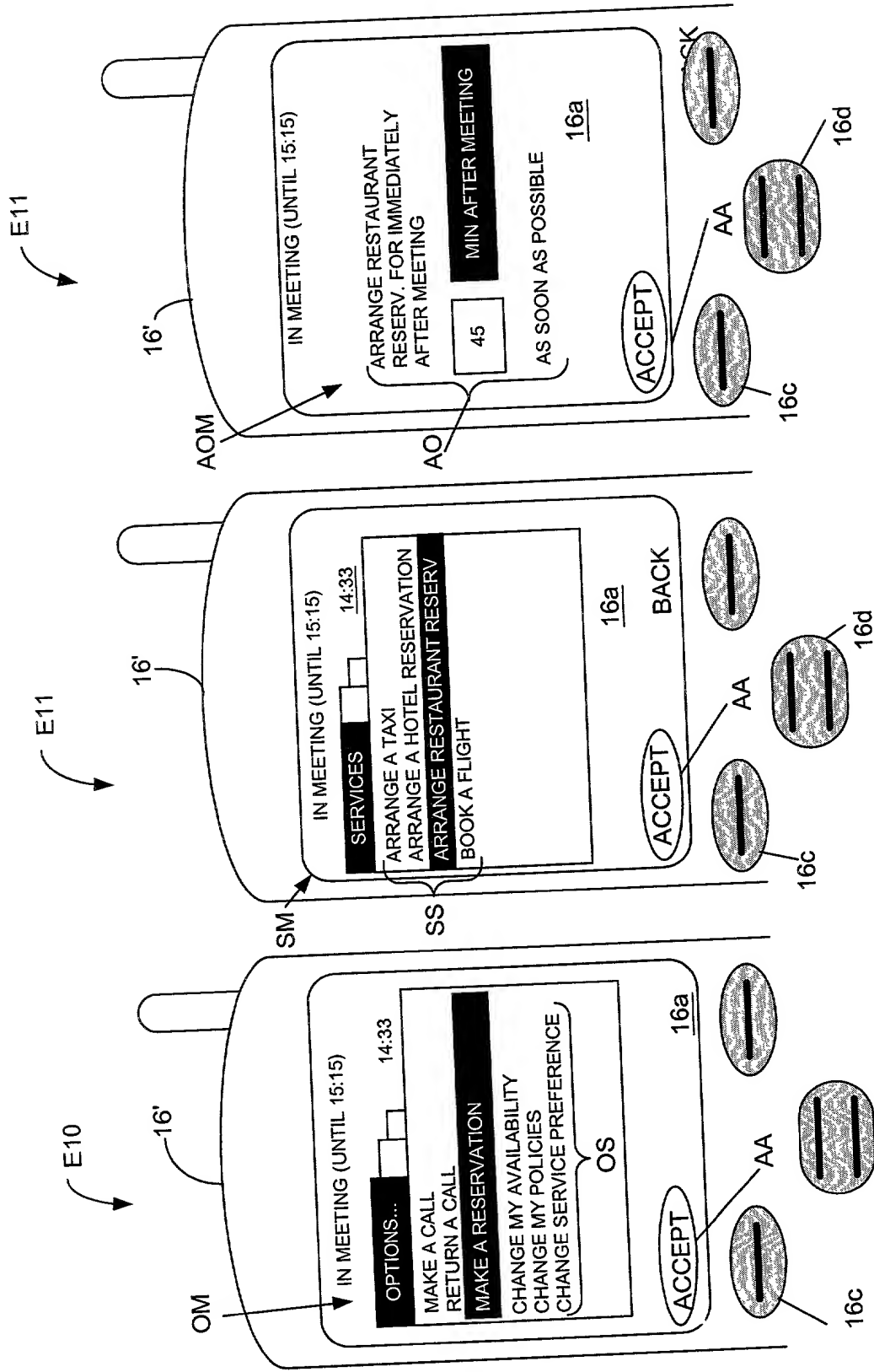


FIGURE 24